Grange Street Surgery

Statement of Purpose

Date:July 2013Review due:July 2015 unless services changeOwned by the Partners of the practice

Statement of Purpose

Dr Anne Allistone Dr Hugh Martin Dr Gemma Carruthers Dr Ozan Adali Dr Priya Upponi

Form the partnership which is Grange Street Surgery

They have been based at **2 Grange Street**, **St Albans**, **AL3 5NF**, which is a purpose built centrally located premises, from 1991.

The practice is registered with the <u>Care Quality Commission</u> (CQC) and the named mangers are

Dr Ozan Adali & Dr Gemma Carruthers

Under the Health and Social Care Act 2008 (The Care Quality Commission (Registration) Regulations 2009 Part 4), the registering body (**Grange Street Surgery**) is required to provide to the Care Quality Commission with a statement of purpose.

Our Aims and Objectives

For our patients we aim to -

- ensure high quality, safe and effective services and environment
- provide monitored, audited and continually improving healthcare services
- provide healthcare which is available to a whole population and create a partnership between patient and health profession which ensures mutual respect, holistic care and continuous learning and training.
- provide accessible healthcare which is proactive to healthcare changes, efficiency and innovation and development.
- improve Clinical Governance and Evidence Based Practice
- improve Clinical and Non-clinical risk management
- reduce risk in specific clinical risk areas and facilities
- improve environment and capacity
- improve vigilance for unforeseen emergencies
- optimise performance against key targets and core standards
- meet key targets
- meet Annual Health Checks
- implement Payment by results
- become a patient centred organisation
- improve services offered to patients
- Maintain effective communication between the surgery and the patients

- recruit, retain and develop a highly motivated and appropriately skilled workforce.
- develop management capability
- guide the employees in accordance with the Equalities Scheme
- ensure effective management and governance systems
- ensure robust corporate processes at Board level
- ensure a robust Information Technology strategy to support the business of **Grange Street Surgery**

In accordance with CQC guidance, registered activities and service types have been agreed by the partners of the practice.

Services are described under registered activity.

The provision of all services under the general medical services NHS contact including the issuing of appropriate NHS prescriptions and medications or a private prescriptions.

Acupuncture - Acupuncture is provided **Dr Ozan Adali** (GP Partner at Grange St) **Cervical screening** - Ppractice nurses at <u>Grange Street Surgery</u> are qualified to carry out cervical screening and tests including cervical smears

Coils (Inter uterine devises)- Dr Allistone and Dr Carruthers both provide this fitting service

Counselling – This service is available for short-term counselling for a variety of personal and emotional problems. <u>Grange Street Surgery</u> uses the services of

Herts Valley Clinical Commissioning Group (HVCCG) agreed qualified providers.

Flu vaccination – Vaccination is offered to patients from mid September each year. **Health checks** – These can be carried out with any practice nurse or health care assistant

Midwifery - The community midwives hold clinics at <u>Grange Street Surgery</u> for our patients. They supervise antenatal care, undertake deliveries in hospital and at home where appropriate

Minor surgery - Dr Hugh Martin provides this service in 2 sessions each week. **Phlebotomy** – <u>Grange St Surgery's</u> Health Care Assistant offers this service from 8.30 am each weekday morning

Smoking Cessation - Any patient who is a smoker and ready to stop smoking can be seen and supported by any member of the medical team

Travel Immunisations and childhood immunisations

Details of advised vaccinations to protect <u>Grange Street Surgery'</u> patients when travelling abroad and their administration can be provided by our practice nurses.

Our aim is to respect our patient's wishes and their rights and will expect the same in return.

<u>Grange Street Surgery</u> works as a team with all staff working to provide a quick, friendly and efficient service.

Continuity of Care

Building and maintaining a strong relationship between doctors, health professionals, and patients is essential to the way we work. This is especially so in the management of ongoing problems or long-term illness. In being registered with a named GP you continue seeing the same health professional.

However, if the doctor or nurse that you normally see is not available, or you would like to see someone else then we would encourage you to see any of the doctors or nurses at the practice.

Training

<u>Grange Street Surgery</u> has been a training practice for 26 years. **Dr Ozan Adali** and **Dr Gemma Carruthers** are the lead GP's in our programme. These young doctors are monitored and supported during their 1 year placement.

On going development

All staff are supported to continue their training and development. Encouragement to take on new roles and reach their potential provides a positive team.

July 2013